

THE GRIGOLEIT COMPANY
PROOF OF CLAIM SUMMARY FOR
10-08-05 OF PRE-PETITION
RETURN MATERIAL

#	DATE AUTHORIZED	DATE RETURNED	QUANTITY RETURNED	GRIGOLEIT RESPONSIBLE	POTENTIAL CREDIT AUTHORIZED
CR607A	08/02/05	08/23/05	12327	3743	2058.65
CR609A	08/08/05	08/17/05	858	858	471.90
CR610A	08/02/05	08/09/05	143	143	78.65
CR612A	08/11/05	08/29/05	25428	7523	4137.65
CR618A	09/07/05	10/06/05	4869	4869	1747.97
CR619A	09/09/05	09/19/05	1	1	0.55
CR620A	09/09/05	09/19/05	1765	1030	566.50
CR621A	09/16/05	09/26/05	4	4	2.20
CR622A	09/16/05	09/26/05	856	704	387.20
CR623A	09/27/05	10/04/05	858	0	0.00
CR624A	09/27/05	10/05/05	837	687	377.85
CR627A	10/04/05	10/10/05	861	786	<u>432.30</u>
TOTAL					<u>10261.42</u>

DWG F.V. ITEM	DESCRIPTION	AUTHORIZATION	WKIN1
CUSCR0	CUS PRODUCT CONFORMANCE REVIEW	000000R83007GCUS000R46Q14012	G80200
DWG INTATH ITEM	DESCRIPTION	AUTHORIZATION	WKIN1
Q0413	CONTROL/CONFORMANCE REVIEW	000000Q0412 G00400 G04980129	G80100
DWG AUDATH ITEM	DESCRIPTION	AUTHORIZATION	WKIN1
980825	NO ITEM MASTER RECORD	000000	00000

FV/CUSCR0 PROCESS CONTROL PLAN

CRO00A AS APPROPRIATE FOR CUS RETURNS AND/OR CREDIT

AUTOMATIC DESCRIPTION: CUSCR>FPADETAIL>CTLPLN/ BEST COMPLAINT DESCRIPTION
UPDATED DESCRIPTION: FILL ACTUAL CTLPLN ITEM NUMBER

AUTOMATIC DESCRIPTION FOR LINE ACCUMULATIONS: "CUSCR>F0000B/YYMMDD/
CUSPKL/LAA".

"YYMMDD" SHALL BE DATE OF CUSTOMER NOTIFICATION. "CUSPKL" SHALL BE CUSTOMER PACKING LIST QUANTITY. "LAA" IS LINE ACCUMULATION ADJUSTMENT FACTOR AND SHALL BE FINAL AUDIT NON-CONFORMING QUANTITY DIVIDED BY "CUSPKL" QTY WITH DECIMAL POINT IMPLIED BETWEEN FIRST AND SECOND POSITION, I.E., 1.15 WILL BE 115, .73 WILL BE 073. QCL SHALL MAINTAIN CUSPKL AND LAA AND SHALL MAINTAIN SAME FIELDS ON "F0000B" ON CUMULATIVE BASIS. PROCTL FOR LINE ACCUMULATIONS AT 83009 WILL BE F0000B WITH IT BEING AUDITED AGAINST F(FAMILY)B OR F0000B IF NOT FAMILY SPECIFIC.

LINE ACCUMULATION PROCESSING SHALL BE THROUGH REVIEW OF INDIVIDUAL ITEMS OR THROUGH SAMPLING AS DETERMINED APPROPRIATE BY QCLMSR. INSTRUCTIONS FOR SUCH PROCESSING SHALL BE ESTABLISHED THROUGH CR PROJECT DETAIL. NO ITEM NUMBER CR IS ESTABLISHED FOR LINE ACCUMULATIONS.

UPON COMPLETION OF LINE ACCUMULATION PROCESSING, SAMPLES SHOULD BE REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE APPROPRIATE CR PROJECT.

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION		
THE GRIGOLEIT COMPANY	ID	RETURN MATERIAL AUTHORIZATION UM EA
217-429-5411 FAX 217-429-8441	FV	CUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS	PERFORM/RELEASED ACTIVITY UM EA
COPYRIGHT 2007 ISO9001/29001-2000	PL33000	CUSPRD CR/ CONTROL
RESP ENTITY/RES/LEGATES	AUTHORIZATION	CUSCR0 G00413 G06980825
INIT ENTITY/GMR/HOWIE, JR	PROCESS DATE & TIME	6/11/07 10:08AM
		CUSCR1
		EG0111 PG# NO CTL 1

FV/SDL CUSCR1

THIS IS YOUR AUTHORIZATION TO RETURN THE PART NUMBERS AND
 QUANTITIES LISTED BELOW TO GRIGOLEIT SUBJECT TO OUR SUBSEQUENT
 AUDIT FOR CONFORMANCE OF SUCH PARTS. CREDIT FOR SUCH PARTS WILL BE
 ALLOWED ONLY FOR PARTS RECEIVED AT GRIGOLEIT IN THE SAME CONDITION AS
 ORIGINALLY MANUFACTURED AND SHIPPED TO YOU.

THIS AUTHORIZATION IS GOOD FOR 14 CALENDAR DAYS FROM DATE OF RETURN
 AUTHORIZATION AS STATED ON THIS DRAWING.

THE AUTHORIZATION NUMBER FOR THE SUBJECT PARTS IS LOCATED BELOW.

RETURN PARTS WITH A COPY OF THIS DRAWING TO:

THE GRIGOLEIT COMPANY
 2000 N. WOODFORD STREET
 DECATUR, IL 62526

FOR COMPANY RETURN POLICY, SEE CUSCNO FV/
 ALL AUTHORIZATION PER CUSCR1 IS SUBJECT TO R83007 OPERATIONAL CONTROL
 PLAN. UPON ADVISING CUSTOMER OF AUTHORIZATION TO RETURN MATERIAL COMPANY
 WILL PROCESS IN ACCORD WITH PROCCTL> RECCRO.

		DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID	RETURN MATERIAL AUTHORIZATION	UM EA
217-429-5411 FAX 217-429-8441	FV	CUS PRODUCT CONFORMANCE REVIEW	
CONFIDENTIAL/TRADE SECRET	STATUS	PERFORM/RELEASED ACTIVITY	UM EA
COPYRIGHT 2007 ISO9001/Q9001-2000	PL83000	CUSPRO CR/ CONTROL	
RESP ENTITY/RES/LOCATES	AUTHORIZATION	CUSCRO GQ0413 G06980825	DRAWING NUMBER
INIT ENTITY/GMR/HOWIE, JR	PROCESS DATE & TIME	6/11/07 10:08AM	CUSCR1
		EG0111 PG# NO CTL 2	

OVERFLOW PAGE FOR DRAWING CR607A

DWG	AUDATH	ITEM	DESCRIPTION	AUTHORIZATION	WORKING

FV/CUSCRD PROCESS CONTROL PLAN

CR000A - AS APPROPRIATE FOR CUS RETURNS AND/OR CREDIT

AUTOMATIC DESCRIPTION: CUSCR>FPADETAIL>CTLPLN/ BEST COMPLAINT DESCRIPTION
UPDATED DESCRIPTION: FILL ACTUAL CTLPLN ITEM NUMBER

AUTOMATIC DESCRIPTION FOR LINE ACCUMULATIONS: "CUSCR>F0000B/YYMMDD/
CUSPKL/LAA".

"YYMMDD" SHALL BE DATE OF CUSTOMER NOTIFICATION. "CUSPKL" SHALL BE
CUSTOMER PACKING LIST QUANTITY. "LAA" IS LINE ACCUMULATION ADJUSTMENT
FACTOR AND SHALL BE FINAL AUDIT NON-CONFORMING QUANTITY DIVIDED BY
"CUSPKL" QTY WITH DECIMAL POINT IMPLIED BETWEEN FIRST AND SECOND POSITION,
I.E., 1.15 WILL BE 115, .73 WILL BE 073. QCL SHALL MAINTAIN CUSPKL AND
LAA AND SHALL MAINTAIN SAME FIELDS ON "F0000B" ON CUMULATIVE BASIS.
PROCTE FOR LINE ACCUMULATIONS AT 83009 WILL BE F0000B WITH IT BEING
AUDITED AGAINST F(FAMILY)9 OR F0000B IF NOT FAMILY SPECIFIC.

LINE ACCUMULATION PROCESSING SHALL BE THROUGH REVIEW OF INDIVIDUAL
ITEMS OR THROUGH SAMPLING AS DETERMINED APPROPRIATE BY QCLMGR.
INSTRUCTIONS FOR SUCH PROCESSING SHALL BE ESTABLISHED THROUGH CR PROJECT
DETAIL. NO ITEM NUMBER CR IS ESTABLISHED FOR LINE ACCUMULATIONS.

UPON COMPLETION OF LINE ACCUMULATION PROCESSING, SAMPLES SHOULD BE
REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND
REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSCRD CONFORMANCE REVIEW
SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE
APPROPRIATE CR PROJCT.

FV/CR607A

09/14/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS
PACKING LIST QTY 20663
RECEIVED QTY 12327
AUDIT QTY 12327

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID DELCRO>F47163/050728/20663/010 UM EA
217-429-5411 FAX 217-429-8441	IFV ICUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS CONFORMANCE REVIEW UM EA
COPYRIGHT 2005ISO9001/Q9001-2000	PL44007 ACT WRKPRD CONFORMANCE REVIEW
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRD PDELCS17F47163
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME 11/11/05 7:49PM
	DRAWING NUMBER CR607A

PL

EG0100 PG# NO CTL 2

PRINTED IN U.S.A.

FORM 1411-2G-0

OVERFLOW PAGE FOR DRAWING CR607A

CONFORMING QTY ---* 10181 * 1597 PCS + 8584 PCS (FROM BELOW)
NON-CONFORMING QTY -----2146
ADJUSTMENT FACTOR -----010
QTY TO RESHIP -----1597 > TO BE RETURNED TO GRG INVENTORY.
HOURS TO PROCESS -----28

09/14/05 QCL/DAP/CWR 471601CR20, (15) CTNS, (20663) PCS (PER PACKING LIST AND/OR NON CONFORMING MAT. NOTIFICATION FORM), REC'D FROM DELPHI 8/09, 8/17, 8/22 AND 8/25/05 DUE TO, "SCRATCHES, BURR, RESIDUE".

QCL 100% INSPECTION FOUND A TOTAL OF (12327) PCS WERE RETURNED, PER HAND COUNT. (1597) PCS ARE GOOD SHIPPABLE PARTS, WITH (10730) PCS THAT HAVE VERY SLIGHT, BUT MULTIPLE CONDITIONS ON THE MICROBRITE TRIM RING. THESE NONCONFORMING PARTS DO NOT MEET CONTROL PLAN 47161A AND/OR DUP 04716E STD.

QCL BELIEVES THE MAJORITY (80% = 8584 PCS) OF THESE NONCONFORMING PARTS DID NOT LEAVE GRG IN THIS CONDITION AND LIKELY CAN BE ATTRIBUTED TO HANDLING BY THE CUSTOMER. THE CONFORMING/NONCONFORMING QUANTITY ABOVE HAS BEEN ADJUSTED TO REFLECT THE FOLLOWING:

10730 PCS - TOTAL FOUND TO BE NONCONFORMING
- 8584 PCS - 80% CONFORMING WHEN SHIPPED FROM GRG, CUST. RESPONSIBILITY

2146 PCS - 20% NONCONFORMING, GRG RESPONSIBILITY

THE BASIS FOR THIS ADJUSTMENT BEING THE RESULTS OF GRG S3605 PERFORMED ON 471601, 6/24/05 THRU 6/29/05, (28) CTNS, (20135) PCS, WITH .6% SORTED OUT AND S3605 PERFORMED 8/09/05 THRU 8/11/05, (19) CTNS, (19266) PCS, WITH 1.6% SORTED OUT (SEE PRD/471601CR16 AND PRD/471601CR22).

08/23/05 FV/SDL REC'D FROM DELPHI 5100 PCS 471601.

03/13/05 FV/PJM AUTHORIZED AN ADDITIONAL 2,550 PCS TO BE RETURNED. NCMNF# 39051.

08/13/05 FV/PJM AUTHORIZED AN ADDITIONAL 2610 PCS TO BE RETURNED. NCMNF# 38331.

08/16/05 FV/SDL REC'D 08/17/05 FROM DELPHI PER THEIR PACKING LIST 9248 PCS. 471601; HOWEVER WE ONLY REC'D THE 1 CTN, APPROX. 853 PCS.

08/16/05 FV/PJM ISSUED CR607A TO RETURN AN ADDITIONAL 5,100 PCS OF 471601 FOR PLASTIC RESIDUALS ON KNOB.

08/09/05 FV/SDL REC'D FROM DELPHI 1147 PCS. OF 471601.

09/08/05 FV/PJM ISSUED CR607A TO RETURN ANOTHER 9,248 PCS OF 471601. (DELDR050308A)

08/02/05 FV/PJM ISSUED RMA # CR610A TO NELLY ANDARZA TO RETURN 1155

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DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID (DELCP0)F4716B/050728/20663/010 UM EA
217-429-5411 FAX 217-429-8441	FV ICUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS CONFORMANCE REVIEW UM EA
COPYRIGHT 2005 ISO9001/Q9001-2000	PL44007 ACT WRKPRD CONFORMANCE REVIEW
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRO RDELCP017F4716B
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME 11/11/05 7:49PM CR607A

OVERFLOW PAGE FOR DRAWING CR609A

PROC CONTROL	DESCRIPTION	AUTHORIZATION	WRKINI
DWG INTATH ITEM	DESCRIPTION	AUTHORIZATION	WRKINI
DELCR0	DEL PROB REPORT & RESOLUTION	000000CUSCROSD000G02CUS000	R83000
DWG AUDATH ITEM	DESCRIPTION	AUTHORIZATION	WRKINI
F47168	PFMEA>47168/ 66574 / 032	000000FMP001SP47168CQ28CIM000	G82302

FV/SDL CUSCR1
THIS IS YOUR AUTHORIZATION TO RETURN THE PART NUMBERS AND
QUANTITIES LISTED BELOW TO GRIGOLEIT SUBJECT TO OUR SUBSEQUENT
AUDIT FOR CONFORMANCE OF SUCH PARTS. CREDIT FOR SUCH PARTS WILL BE
ALLOWED ONLY FOR PARTS RECEIVED AT GRIGOLEIT IN THE SAME CONDITION AS
ORIGINALLY MANUFACTURED AND SHIPPED TO YOU.

THIS AUTHORIZATION IS GOOD FOR 14 CALENDAR DAYS FROM DATE OF RETURN
AUTHORIZATION AS STATED ON THIS DRAWING.

THE AUTHORIZATION NUMBER FOR THE SUBJECT PARTS IS LOCATED BELOW.

RETURN PARTS WITH A COPY OF THIS DRAWING TO:

THE GRIGOLEIT COMPANY
2000 N. WOODFORD STREET
DECATUR, IL 62526

FOR COMPANY RETURN POLICY, SEE CUSCNO FV/
ALL AUTHORIZATION PER CUSCR1 IS SUBJECT TO R83007 OPERATIONAL CONTROL
PLAN. UPON ADVISING CUSTOMER OF AUTHORIZATION TO RETURN MATERIAL COMPANY
WILL PROCESS IN ACCORD WITH PROCTL> RECCRO.

FV/CR609A

09/02/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY 858
RECEIVED QTY 858

AUDIT QTY 858

CONFORMING QTY 160

NON-CONFORMING QTY 698

ADJUSTMENT FACTOR 081

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID
217-429-5411 FAX 217-429-8441	IFV
CONFIDENTIAL/TRADE SECRET	STATUS
COPYRIGHT 2005ISG9001/Q9001-2000	PL44007
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCR1
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME 11/11/05 7:49PM

PL

EG0100 PG# NO CTL 2

OVERFLOW PAGE FOR DRAWING CR609A

QTY TO RESHIP -----160 * TO BE RETURNED TO GRG INVENTORY.
HOURS TO PROCESS -----4

09/02/05 FV/DAP/CWP 471601CR22, (1) CTN, (858) PCS (PER PACKING LIST),
REC'D FROM DELPHI 8/17/05, DUE TO "BURR INSIDE KNOB CAUSING SQUEAK".
QCL 100% INSPECTION FOUND A TOTAL OF (858) PCS WERE RETURNED, PER HAND
COUNT. (160) PCS ARE GOOD SHIPPABLE PARTS, WITH (698) PCS THAT WERE
FOUND TO BE NONCONFORMING AND WOULD NOT MEET CONTROL PLAN 47161A AND/OR
OUR D4716E STD. THESE NONCONFORMING PARTS CONSISTED OF COSMETIC ISSUES
WITH THE MICROBRITE TRIM RING AND WERE OF ALL (4) CAVATIES (SEE
QCL/471601CR22).

THE (3) PCS RETURNED BY THE CUSTOMER ON 8/03/05 WERE ALL TESTED ON
DELDRO501214A (RADIO) AND DELDRO41025A (FACE PLATE) WITH NO RUBBING NOISE
BEING HEARD OR FELT.

* NOTE 1 - QCL ADDED TO 47161A PROCESS CONTROL PLAN, ITEM K, "GAGE ALL
PCS 100% WITH G4716B, PRIOR TO INSPECTION". THIS WILL DEFLECT
THE FLASH AWAY FROM THE CENTER OF THE KNOB TO REDUCE THE
POSSIBILITY OF ANY RUBBING NOISE.

* NOTE 2 - GRIGOLEIT COMPLETED TOOL WORK TO REDUCE THE FLASH IN THE WINDOW
OPENING ON 8/23/05 AND ALL PARTS MOLDED AFTER THIS DATE WILL
HAVE THIS NEW IMPROVEMENT (REF. F4716B ENG 8/23/05 ENTRY).

08/18/05 FV/SDL REC'D 08/17/05 858 PCS 471601 FROM DELPHI.

03/08/05 FV/PJM ISSUED CR609A TO RETURN 858 PCS OF 471601 (DELDRO50805A)

03/03/05 FV/PJM REC'D 3 SAMPLES OF 471601CR22. TO QCL. (DELDRO50803A)

07/28/05 FV/PJM FAXED DWG CR609A FV/SLSRSP TO GEORGINA RIVAS.

07/28/05 FV/PJM GEORGINA RETURNED MY CALL AND ADVISED THAT THEY ARE
100% SORTING THE CARTONS AND THEN REPACKING THE SAME WAY PARTS WERE
SHIPPED. ADVISED THAT NELLY ANDARZA IS THE CONTACT PERSON TO ISSUE
RMA TO GET PARTS RETURNED.

GEORGINA SAID SHE IS SENDING PHOTOS OF KNOB WITH BURR INSIDE BY EMAIL.

07/28/05 FV/PJM CALLED GEORGINA BACK AND LEFT VOICE MESSAGE THAT WE
WOULD LIKE TO ISSUE RMA AND HAVE ALL PARTS RETURNED TO US ASAP. ALSO
ASKED IF DELPHI WAS OPENING CARTON, FINDING SOME REJECTS AND THEN
LEAVING BOX AS PACKED BY GRIGOLEIT, OR WERE THEY SORTING THROUGH ENTIRE
CARTON AND THEN COMPLETELY REPACKING.

07/28/05 FV/PJM RECEIVED CALL FROM GEORGINA RIVAS AT DELPHI REGARDING
PART 28008325, OUR 471601. PER GEORGINA HAVE 4 PCS WITH NO MOV REC DATE
THAT ARE BEING REJECTED FOR BURR INSIDE KNOB CAUSING BUTTON TO SQUEAK
ON RADIO. HAVE FOUND ON 4 RADIOS THEREFORE HAVE NO MOV REC DATE.

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DRAWING DESCRIPTION

THE GRIGOLEIT COMPANY	ID	DELCRO>F4716B/050728/ 858/081	UM EA
217-429-5411 FAX 217-429-8441	IFV	RETURN MATERIAL AUTHORIZATION	
CONFIDENTIAL/TRADE SECRET	STATUS	CONFORMANCE REVIEW	UM EA
COPYRIGHT 2005IS09001/Q9001-2000	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRI	DELCRO>S12F4716B	DRAWING NUMBER
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME	11/11/05 7:49PM	CR609A

OVERFLOW PAGE FOR DRAWING CR610A
11/17/05 FV/PJM REC'D NOTIFICATION THAT GEORGINA RIVAS HAS CANCELLED
PROBLEM CASE # 20050801-134539025. (DELDR051117D/PUR).

08/17/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS
PACKING LIST QTY -----143
RECEIVED QTY -----143
AUDIT QTY -----143
CONFORMING QTY -----0
NON-CONFORMING QTY -----143
ADJUSTMENT FACTOR -----100
QTY TO RESHIP -----0
HOURS TO PROCESS -----3

08/17/05 FV/DAP/CWR 471601CR23, (1) CTN, (143) PCS (PER HAND COUNT),
REC'D FROM DELPHI, DUE TO "STAIN, STRIPPED". INCLUDED WITH SHIPMENT,
GRG MOVREC DATED 6/07/05, CTN#2.

QCL 100% INSPECTION FOUND ALL PARTS TO HAVE CONDITIONS THAT WOULD NOT
MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD. STAINS WERE FOUND ON
THE TRIM RING OF MANY OF THESE PARTS (68 PCS) THAT COULD NOT BE
REMOVED (SEE QCL/471601CR23).

08/09/05 FV/SDL REC'D FROM DELPHI 143 PCS. 471601.

08/02/05 FV/PJM ISSUED CR610A TO RETURN 143 PIECES OF 28008325, OUR
471601 FOR KNOB DAMAGE, STRIPPED, STAINED.

08/02/05 FV/PJM FAXED DWG CR610A WITH FV/SLSRSP TO GEORGINA RIVAS.

08/01/05 FV/PJM REC'D PROB. CASE #20050801-134539025 (DELDR050801B) FROM
DELPHI PART 28008325, OUR 471601. PROBLEM DESC: KNOB DAMAGE (STRIPPED,
STAIN). NCMNF#38388 LINE PULL REJECT. TOTAL CHECKED 900: TOTAL NON-
CONFORMING 3. MOV REC DATE. 6/7/05.

08/09/05 QCL/DAP/CWR 471601CR23, (1) CTN, (143) PCS (PER PACKING LIST),
REC'D FROM DELPHI THIS DATE, DUE TO "STAIN, STRIPPED". ALSO, REC'D
GRG MOVREC DATED 6/07/05, CTN#2.
(INFORMATION BELOW TAKEN FROM GRG CTN LABEL).

QTY	GRG MOVREC	CASE#	SHIP DATE
1014	06/07/05	2	06/14/05

08/01/05 QCL/PJM ITEM CONTROL PLAN 471601 HAS NOT TEXT.

08/01/05 QCL/PJM 47161A PROCESS CONTROL PLAN FOR 471601.

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION			
THE GRIGOLEIT COMPANY	ID	DELDR05F4716B/050801/143/100	UM EA
217-429-5411 FAX 217-429-8441	FV	RETURN MATERIAL AUTHORIZATION	
CONFIDENTIAL/TRADE SECRET	STATUS	CONFORMANCE REVIEW	UM EA
COPYRIGHT 2005 ISO9001/Q9001-2000	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCR1	RDELDR0505F4716B	DRAWING NUMBER
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME	11/22/05 3:53PM	CR610A

EG0111 PG# NO CTL 2

OVERFLOW PAGE FOR DRAWING CR612A
 REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND
 REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW
 SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE
 APPROPRIATE CR PROJDET.

 FV/CR612A

09/16/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY ----- 24967

RECEIVED QTY ----- 25428

AUDIT QTY ----- 25423

CONFORMING QTY ---- * 20952

NON-CONFORMING QTY ----- 4476

ADJUSTMENT FACTOR ----- 018

QTY TO RESHIP ----- 3047

HOURS TO PROCESS ----- 48

* 3047 PCS + 17905 PCS (FROM BELOW)

> TO BE RETURNED TO GRG INVENTORY.

09/16/05 QCL/DAP/CWR 471601CR24, (30) CTNS, (24967) PCS (PER PACKING
 LIST AND/OR NON CONFORMING MAT. NOTIFICATION FORM), REC'D FROM DELPHI

8/22, 8/25, 8/29 AND 8/30/05 DUE TO, "BURR IN THE AREA OF THE TAB".
 QCL 100% INSPECTION FOUND A TOTAL OF (25428) PCS WERE RETURNED, PER HAND
 COUNT. (3047) PCS ARE GOOD SHIPPABLE PARTS, WITH (22381) PCS THAT HAVE

VERY SLIGHT, BUT MULTIPLE CONDITIONS ON THE MICROBRITE TRIM RING. THESE
 NONCONFORMING PARTS DO NOT MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD.

QCL BELIEVES THE MAJORITY (80% = 17905 PCS) OF THESE NONCONFORMING PARTS
 DID NOT LEAVE GRG IN THIS CONDITION AND LIKELY CAN BE ATTRIBUTED TO
 HANDLING BY THE CUSTOMER. THE CONFORMING/NONCONFORMING QUANTITY ABOVE
 HAS BEEN ADJUSTED TO REFLECT THE FOLLOWING:

22381 PCS - TOTAL FOUND TO BE NONCONFORMING

- 17905 PCS - 80% CONFORMING WHEN SHIPPED FROM GRG, CUST. RESPONSIBILITY

4476 PCS - 20% NONCONFORMING, GRG RESPONSIBILITY

THE BASIS FOR THIS ADJUSTMENT BEING THE RESULTS OF GRG S3605 PERFORMED
 ON 471601, 6/24/05 THRU 6/29/05, (28) CTNS, (28135) PCS, WITH .6% SORTED
 OUT AND S3605 PERFORMED 8/09/05 THRU 8/11/05, (19) CTNS, (19266) PCS,
 WITH 1.6% SORTED OUT (SEE PRD/471601CR16 AND PRD/471601CR22).

* NOTE - CAV#2 OR CAV#4 WAS MARKED ON ALL CTNS RETURNED BY THE CUSTOMER,
 WITH ONLY A SMALL PERCENTAGE (APPROX. 15%) FOUND TO BE CAV#1
 OR #3 DURING THE INSPECTION PROCESS.

08/30/05 FV/SDL REC'D FROM DELPHI 2550 PCS 471601.

** CONTINUED ON NEXT PAGE **

THE GRIGOLEIT COMPANY		DRAWING DESCRIPTION	
217-429-5411 FAX 217-429-8441	IID	DELGR0/F4716B/050808/24967/018 UM EA	
CONFIDENTIAL/TRADE SECRET	IFV	ICUS PRODUCT CONFORMANCE REVIEW	
COPYRIGHT 2005 ISO 9001/29001-2000	STATUS	CONFORMANCE REVIEW UM EA	
	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION	CUSCRO ROELCROSI5F4716B1	
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME	11/11/05 7:49PM	
		DRAWING NUMBER CR612A	

PL

EG0100 PG# NO CTL 3

OVERFLOW PAGE FOR DRAWING CR618A
 REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND
 REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW
 SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE
 APPROPRIATE CR PRJDET.

 FV/CR618A

10/13/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY	-----	5145
RECEIVED QTY	-----	4869
AUDIT QTY	-----	4869
CONFORMING QTY	-----	4843
NON-CONFORMING QTY	-----	26
ADJUSTMENT FACTOR	-----	001
QTY TO RESHIP	-----	4660
HOURS TO PROCESS	-----	12

* QCL RETAINED (183) PCS.

10/13/05 FV/DAP/CWR 457205CR2, (7) CTNS, (5145) PCS (PER PACKING LIST),
 REC'D FROM DELPHI ON 10/06/05 DUE TO, "LIGHT LEAKS".

QCL 100% INSPECTION FOUND A TOTAL OF (4869) PCS WERE RETURNED, PER
 HAND COUNT. (4843) PCS ARE GOOD SHIPPABLE PARTS, WITH (26) NONCONFORMING
 PCS THAT WOULD NOT MEET CONTROL PLAN 45721A AND/OR OUR D4572E STD, DUE TO
 A LIGHT LEAK(S).

(183) PCS HAD A SCUFF/SCRATCH CONDITION ON TOP OF THE KNOB, BUT CHECKED
 WITHIN RANGE OF OUR D4572G STD "OK/ACCEPTABLE/SCUFF CONDITION" (QCL
 RETAINED).

10/06/05 FV/MDE CR618A RECEIVED FROM DELPHI 5145 PCS. OF PART# 09367050.
 OUR PART# 457205.

09/28/05 FV/PJM GAVE JOSE ELISEO RMA # CR618A TO RETURN 5,145 PCS OF
 09367050, OUR 457205.

09/27/05 FV/PJM REC'D EMAIL FROM JOSE ELISEO REQUESTING RMA# TO RETURN
 5,145 PCS OF PART 09367050, OUR 457205, FOR LIGHT LEAKS.

09/13/05 FV/PJM REC'D (5) SAMPLES OF 457205 (DELDRO50913A). TO QCL.

09/07/05 FV/PJM FAXED DWG CR618A FV/SLSRSP TO JOSE ELISEO.

09/07/05 FV/PJM REC'D A SECOND EMAIL FROM JOSE ELISEO WITH PICTURES
 OF KNOB WITH A LIGHT LEAK AND A PHOTO OF A LABEL WITH MOV REC DATE
 8-8-05. JOSE REQUESTED RMA FOR 8 CARTONS WITH THIS MOV REC DATE.

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID DELCRO/F4572B/050907/5145/001 UM EA
217-429-5411 FAX 217-429-8441	IFV CUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS CONFORMANCE REVIEW UM EA
COPYRIGHT 2005 ISO9001/Q9001-2000	PL44007 ACT WRKPRD CONFORMANCE REVIEW
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRO RDELCRO508F4572B
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME 11/22/05 3:53PM
	DRAWING NUMBER CR618A

FV/CR619A

10/28/05 FV/DAP/CWR 471601CR28, (1) PC, REC'D FROM SHIPPING 9/19/05.
RETURNED FROM DELPHI DUE TO, "PLASTIC RESIDUAL ON KNOB (NCMNF#41719).
GRG MOVREC 8/09/05, CTN#2, RETURNED WITH SAMPLE.

QCL INSPECTION FOUND A VERY THIN SLIVER OF BLACK MATERIAL CRIMPED
BETWEEN THE TRIM RING AND KNOB, THAT BECAME TRAPPED DURING THE ASSEMBLY
PROCESS. THE BLACK MATERIAL COULD NOT BE REMOVED WITHOUT DISASSEMBLING
THE RING AND IT WAS POSITIONED ACROSS THE TOP OF THE KNOB SUCH THAT
INSPECTION WOULD HAVE MADE IT DIFFICULT TO SORT OUT. ALTHOUGH THIS PART
DOES NOT MEET OUR CONTROL PLAN, QCL CONSIDERS IT AN ANOMALY THAT WILL
LIKELY NOT OCCUR AGAIN.

09/19/05 FV/SDL RECEIVED FROM DELPHI 1 PGS. 471601.

09/09/05 FV/PJM SENT EMAIL ADVISING NELLY TO USE CR619A AS RMA# TO
RETURN 1 PC OF 28008325, OUR 471601.

>>>09/09/05 FV/PJM COPIED BELOW ENTRY FROM DELDR050908C/PUR:
09/08/05 PUR/MDE DELDR050908C

FROM: NELLY.V.ANDARZA
TO: GRIGRESSLS@AOL.COM
SUBJECT: RMA # REQUEST
DATE: THU, 8 SEP 2005 12:02:48 -0500

GOOD AFTERNOON PAULA:

PLEASE SEND ME AN RMA # FOR:

PART # 28008325
DESCRIPTION: KNOB
QTY: 1 PIECE
PROBLEM: KNOB DEFECTIVE (PLASTIC RESIDUAL ON KNOB) BURR.
MOVE RECORD DATE: 3/10/05
NCMNF # 41723
PART # 28008325

WE CAN'T KEEP THE MATERIAL AT OUR PLANT FOR MORE THAN 24 HOURS.
PLEASE BE ADVISED THAT IF I DON'T RECEIVE AN RMA # BY TOMORROW, WE WILL
HAVE TO ISSUE A PC FOR CUSTOMER SATISFACTION.

THANK YOU:

NELLY ANDARZA
LINE PULL SUPERVISOR

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION

THE GRIGOLEIT COMPANY	ID	P4716C>47161A/PLASTIC RES BURR UM EA
217-429-5411 FAX 217-429-8441	FV	CUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS	COMPLETE AUDIT UM EA
COPYRIGHT 2007 ISO9001/Q9001-2000	PL83009	CUSPRO CR/ COMPLETE AUDIT
RESP ENTITY/RES/LECATES	AUTHORIZATION	CUSCRO RDEL CROG04E47168
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME	6/11/07 12:56PM
		CR619A

EG0111 PG# NO CTL 2

"YYMMDD" SHALL BE DATE OF CUSTOMER NOTIFICATION. "CUSPKL" SHALL BE CUSTOMER PACKING LIST QUANTITY. "LAA" IS LINE ACCUMULATION ADJUSTMENT FACTOR AND SHALL BE FINAL AUDIT NON-CONFORMING QUANTITY DIVIDED BY "CUSPKL" QTY WITH DECIMAL POINT IMPLIED BETWEEN FIRST AND SECOND POSITION, I.E., 1.15 WILL BE 115, .73 WILL BE 073. QCL SHALL MAINTAIN CUSPKL AND LAA AND SHALL MAINTAIN SAME FIELDS ON "F00008" ON CUMULATIVE BASIS. PROCTL FOR LINE ACCUMULATIONS AT 83009 WILL BE F00008 WITH IT BEING AUDITED AGAINST F(FAMILY)B OR F00008 IF NOT FAMILY SPECIFIC.

LINE ACCUMULATION PROCESSING SHALL BE THROUGH REVIEW OF INDIVIDUAL ITEMS OR THROUGH SAMPLING AS DETERMINED APPROPRIATE BY QCLMGR. INSTRUCTIONS FOR SUCH PROCESSING SHALL BE ESTABLISHED THROUGH CR PROJECT DETAIL. NO ITEM NUMBER CR IS ESTABLISHED FOR LINE ACCUMULATIONS.

UPON COMPLETION OF LINE ACCUMULATION PROCESSING, SAMPLES SHOULD BE REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE APPROPRIATE CR PROJDET.

FV/CR620A

10/12/05 FV/DAP/CWR
SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY	1700	
RECEIVED QTY	1765	
AUDIT QTY	1765	
CONFORMING QTY	1030	* 295 PCS + 735 (FROM BELOW)
NON-CONFORMING QTY	735	
ADJUSTMENT FACTOR	043	
QTY TO RESHIP	295	
HOURS TO PROCESS	7	

10/12/05 QCL/DAP/CWR 471601CR29, (2) CINS, (1700) PCS (PER PACKING LIST) REC'D FROM DELPHI 9/19/05, DUE TO "SCRATCHES AND DAMAGE". QCL 100% INSPECTION FOUND A TOTAL OF (1765) PCS WERE RETURNED, PER HAND COUNT. (295) PCS ARE GOOD SHIPPABLE PARTS, WITH (1470) PCS THAT HAVE VERY SLIGHT, BUT MULTIPLE CONDITIONS ON THE MICROBRITE TRIM RING. THESE NONCONFORMING PARTS DO NOT MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD (REF. 471501CR29).

QCL BELIEVES APPROX. (50% - 735 PCS) OF THESE NONCONFORMING PARTS DID NOT LEAVE GRG IN THIS CONDITION AND LIKELY CAN BE ATTRIBUTED TO HANDLING BY THE CUSTOMER. THE CONFORMING/NONCONFORMING QUANTITY ABOVE HAS BEEN ADJUSTED TO REFLECT THIS.

** CONTINUED ON NEXT PAGE **

THE GRIGOLEIT COMPANY		DRAWING DESCRIPTION	
217-429-3411 FAX 217-429-8441	ID	DELCSO/F4716B/050909/1700/043	UM EA
CONFIDENTIAL/TRADE SECRET	IFV	CUS PRODUCT CONFORMANCE REVIEW	
COPYRIGHT 2005 ISO9001/Q9001-2000	STATUS	CONFORMANCE REVIEW	UM EA
	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRO RDELCSO07F4716B		
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME 11/11/05 7:49PM		
	DRAWING NUMBER CR620A		

PL

FV/CR621A

10/11/05 FV/DAP/CWR 471601CR30, (4) PCS, REC'D FROM SHIPPING 9/26/05, PARTS RETURNED FROM DELPHI DUE TO, "KNOB DEFECTIVE".

QCL INSPECTION FOUND THAT THESE RETURNED SAMPLES HAD NOT BEEN RAN THROUGH THE ASSEMBLY PROCESS AND THAT THE MICROBRITE TRIM RING WAS SITTING LOOSE ON TOP OF THE KNOB BODY. THESE PARTS DO NOT MEET CONTROL PLAN 47161A, ITEM E "CHECK THAT TRIM RING IS CRIMPED IN 4 PLACES".

IN ADDITION, WITH THESE (4) PCS HAVING BEEN PRODUCED 8/16/05 THRU 8/26/05 THEY WERE MANUFACTURED WITH A NEW REQUIREMENT UNDER CONTROL PLAN 47161A THAT REQUIRES "ALL PARTS TO BE GAGED 100% WITH G4716B". QCL FIRMLY BELIEVES THAT PROPER GAGING OF ALL 471601 ASSEMBLIES SHOULD ELIMINATE THIS CONDITION.

09/26/05 FV/SDL REC'D FROM DELPHI 4 PCS. 471601.

09/16/05 FV/PJM SENT EMAIL ADVISING NELLY TO USE RMA# CR621A AS AUTH. TO RETURN 4 PCS OF 28008325, OUR 471601, NCMNF# 43361.

09/16/05 FV/PJM REC'D EMAIL ON 9/15/05 FROM NELLY ANDARZA REQUESTING RMA # TO RETURN 4 PCS OF PART 28008325, OUR 471601, NCMNF# 43361.

PROBLEM: KNOB DEFECTIVE MOVE RECORD DATE: 8/18/05.

09/26/05 QCL/DAP/CWR 471601CR30, (4) PCS (PER PACKING LIST), REC'D FROM SHIPPING THIS DATE, PARTS RETURNED FROM DELPHI DUE TO, "KNOB DEFECTIVE". PARTS RETURNED STAPLED TO MOVREC'S, PER THE FOLLOWING:

2 PCS - GRG MOVREC 8/18/05 CTN#4
1 PC - GRG MOVREC 8/19/05 CTN#3
1 PC - GRG MOVREC 8/26/05 CTN#1

09/16/05 QCL/PJM 471601 ITEM CONTROL PLAN HAS NO TEXT.

09/16/05 QCL/PJM 47161A PROCESS CONTROL PLAN FOR 471601;

08/09/05 DAP/CWR

A. CTN#5 Q4716C, L14.8" X W12.8" X H08.4", 1014 PCS., 14 LBS.

LAYER PACK INSTRUCTIONS: (COMPLETE KNOB ASSY)

(1) OEIS490EDP LABEL
(1) P219133 L14.8 X W12.8 X H08.4 CTN.

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION

THE GRIGOLEIT COMPANY	ID	P4716C>47161A/KNB DEFECTIVE	UM EA
217-429-5411 FAX 217-429-8441	IFV	ICUS PRODUCT CONFORMANCE REVIEW	
CONFIDENTIAL/TRADE SECRET	STATUS	COMPLETE AUDIT	UM EA
COPYRIGHT 2007 ISO9001/Q9001-2000	PLB3009	CUSPRD CR/ COMPLETE AUDIT	
RESP ENTITY/RES/LEGATES	AUTHORIZATION	CUSCRD RDEL CROG05F4716B	DRAWING NUMBER
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME	6/11/07 12:56PM	CR621A

EG0111 PG# NO CTL 2

OVERFLOW PAGE FOR DRAWING CR622A
 CUSTOMER PACKING LIST QUANTITY. "LAA" IS LINE ACCUMULATION ADJUSTMENT
 FACTOR AND SHALL BE FINAL AUDIT NON-CONFORMING QUANTITY DIVIDED BY
 "CUSPKL" QTY WITH DECIMAL POINT IMPLIED BETWEEN FIRST AND SECOND POSITION,
 I.E., 1.15 WILL BE 115, .73 WILL BE 073. QCL SHALL MAINTAIN CUSPKL AND
 LAA AND SHALL MAINTAIN SAME FIELDS ON "F00008" ON CUMULATIVE BASIS.
 PROCTL FOR LINE ACCUMULATIONS AT 83009 WILL BE F00008 WITH IT BEING
 AUDITED AGAINST F(FAMILY)B OR F00008 IF NOT FAMILY SPECIFIC.

LINE ACCUMULATION PROCESSING SHALL BE THROUGH REVIEW OF INDIVIDUAL
 ITEMS OR THROUGH SAMPLING AS DETERMINED APPROPRIATE BY QCLMGR.
 INSTRUCTIONS FOR SUCH PROCESSING SHALL BE ESTABLISHED THROUGH CR PROJECT
 DETAIL. NO ITEM NUMBER CR IS ESTABLISHED FOR LINE ACCUMULATIONS.

UPON COMPLETION OF LINE ACCUMULATION PROCESSING, SAMPLES SHOULD BE
 REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND
 REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW
 SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE
 APPROPRIATE CR PROJCT.

FV/CR622A

10/24/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY	-----	850	
RECEIVED QTY	-----	856	
AUDIT QTY	-----	856	
CONFORMING QTY	-----	244	* 92 PCS + 152 PCS (FROM BELOW)
NON-CONFORMING QTY	-----	612	
ADJUSTMENT FACTOR	-----	071	
QTY TO RESHIP	-----	92	
HOURS TO PROCESS	-----	4	

10/24/05 FV/DAP/CWR 471601CR31, (1) CTN, (850) PCS (PER PACKING
 LIST) REC'D FROM DELPHI 10/05/05, DUE TO "BURR AND SCRATCHES".

QCL 100% INSPECTION FOUND A TOTAL OF (856) PCS WERE RETURNED, PER HAND
 COUNT. (92) PCS ARE GOOD SHIPPABLE PARTS, WITH (764) PCS THAT WOULD NOT
 MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD (REF. 471601CR31).

QCL BELIEVES APPROX. (20% - 152 PCS) OF THESE NONCONFORMING PARTS WERE
 CONFORMING WHEN SHIPPED AND LIKELY CAN BE ATTRIBUTED TO HANDLING BY THE
 CUSTOMER DUE TO MULTIPLE SCRATCHES, NICKS AND/OR DAMAGE. THE CONFORMING/
 NONCONFORMING QUANTITY ABOVE HAS BEEN ADJUSTED TO REFLECT THIS.

09/26/05 FV/SDL REC'D FROM DELPHI 850 PCS. 471601.

09/16/05 FV/PJM SENT EMAIL ADVISING NELLY TO USE RMA# CR622A AS AUTH.

** CONTINUED ON NEXT PAGE **

THE GRIGOLEIT COMPANY		DRAWING DESCRIPTION	
217-429-5411 FAX 217-429-8441	ID	DELCSO/F4716B/050916/850/071	UM EA
CONFIDENTIAL/TRADE SECRET	FV	CUS PRODUCT CONFORMANCE REVIEW	
COPYRIGHT 2005 ISO 9001/Q9001-2000	STATUS	CONFORMANCE REVIEW	UM EA
	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION	CUSCRO ROELCSO07F4716B	DRAWING NUMBER
INIT ENTITY/RES/LEGATES	PROCESS DATE & TIME	11/11/05 7:49PM	CR622A

EG0100 PG# NO CTL 2

OVERFLOW PAGE FOR DRAWING CR623A
REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE APPROPRIATE CR PRJDET.

FV/CR623A

02/09/06 FV/SDL NO CLAIM WAS FILED WITH UPS. UPS WAS CONTACTED AND ASKED TO SEND AN AGENT OUT TO INVESTIGATE. UPS REQUIRED ADDITIONAL INFORMATION CONCERNING QTY AND PRICE, ETC. BEFORE AN AGENT WOULD BE SENT OUT. RESOURCES WAS WAITING FOR INF FROM QCL. RESOURCES ERRORED IN NOT PURSUING FURTHER WITH UPS.

01/18/06 FV/DAP/CWR 471601CR32, (1) CTN, (858) PCS (PER WEIGH COUNT), REC'D FROM DELPHI 10/04/05. NO ORIGINAL PAPERWORK WAS RECIEVED.

> BILL OF LADING/PACKING LIST# ON CTN LABEL: 87032953/2849750

NOTE 1 - QCL HAS DETERMINED THESE PARTS WERE LIKELY SHIPPED AGAINST CR623A.

NOTE 2 - PARTS NOT REC'D IN DELPHI PACKAGING. LABEL AND CARDBOARD FROM ORIGINAL PACKAGING WAS TAPED TO THIS CTN AFTER BEING DESTROYED/DAMAGED IN TRANSIT (PRESUMABLY BY CARRIER), SEE PICS. UPON OPENING PARTS WERE FOUND SCATTERED THROUGHOUT AND WITH WHAT APPEARS TO BE PACKAGING MATERIAL FROM THE ORIGINAL CTN.

NOTE 3 - MANY PARTS ARE BENT, BROKEN OR CRUSHED AND QCL FEELS THERE'S LITTLE TO BE GAINED BY GOING THROUGH THESE INDIVIDUALLY.
> QCL HAS STORED PARTS AT LOCATION N22/E16

09/27/05 FV/PJM SENT EMAIL TO NELLY ANDARZA ADVISING HER TO USE RMA# CR623A TO RETURN 1,000 PCS OF PART 28008325, OUR 471601.

09/27/05 FV/PJM REC'D EMAIL FROM NELLY ANDARZA REQUESTING RMA # TO RETURN 1,000 PCS OF PART 28008325, OUR 471601. PROBLEM: KNOB DEFECTIVE, SCRATCHES AND DAMAGE. MOVE RECORD DATE: 8/31/05. NCMNF# 44875.
(DELDRO50927F/PUR)

WRK/CR623A

01/18/06 WRK/JAW/MDE DID WE FILE A CLAIM WITH UPS FOR THE DAMAGED CARTON? (REF 10/27/05 QCL ENTRY).

>>>>>>10/27/05 PUR/MDE COPIED THE FILE BELOW FROM DELDRO50927F/WRK;

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION			
THE GRIGOLEIT COMPANY	ID	P4716C/47161A/SCRATCHES, DAMAGE	UM EA
217-429-5411 FAX 217-429-8441	FV	ICUS PRODUCT CONFORMANCE REVIEW	
CONFIDENTIAL/TRADE SECRET	STATUS	CONFORMANCE REVIEW	UM EA
COPYRIGHT 2007 ISO9001/Q9001-2000	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION	CUSCRO SDELCRO507F471601	DRAWING NUMBER
INIT ENTITY/SLS/WINICK	PROCESS DATE & TIME	6/11/07 2:11PM	CR623A

OVERFLOW PAGE FOR DRAWING CR624A

"YYMMDD" SHALL BE DATE OF CUSTOMER NOTIFICATION. "CUSPKL" SHALL BE CUSTOMER PACKING LIST QUANTITY. "LAA" IS LINE ACCUMULATION ADJUSTMENT FACTOR AND SHALL BE FINAL AUDIT NON-CONFORMING QUANTITY DIVIDED BY "CUSPKL" QTY WITH DECIMAL POINT IMPLIED BETWEEN FIRST AND SECOND POSITION, I.E., 1.15 WILL BE 115, .73 WILL BE 073. QCL SHALL MAINTAIN CUSPKL AND LAA AND SHALL MAINTAIN SAME FIELDS ON "F0000B" ON CUMULATIVE BASIS. PROCTL FOR LINE ACCUMULATIONS AT 83009 WILL BE F0000B WITH IT BEING AUDITED AGAINST F(FAMILY)B OR F0000B IF NOT FAMILY SPECIFIC.

LINE ACCUMULATION PROCESSING SHALL BE THROUGH REVIEW OF INDIVIDUAL ITEMS OR THROUGH SAMPLING AS DETERMINED APPROPRIATE BY QCLMGR. INSTRUCTIONS FOR SUCH PROCESSING SHALL BE ESTABLISHED THROUGH CR PROJECT DETAIL. NO ITEM NUMBER CR IS ESTABLISHED FOR LINE ACCUMULATIONS.

UPON COMPLETION OF LINE ACCUMULATION PROCESSING, SAMPLES SHOULD BE REVIEWED BY ORIGINATING PRODUCTION SITE AS APPROPRIATE AND QCL WILL SEND REPRESENTATIVE SAMPLES TO ENG FOR REVIEW AS APPROPRIATE.

ANY ENTITY MAKING A DETERMINATION CONCERNING CUSPRD CONFORMANCE REVIEW SHALL MAKE A SUMMARY STATEMENT OF THE DETERMINATION IN THE FV OF THE APPROPRIATE CR PRJDET.

FV/CR624A

10/25/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY	-----	858	
RECEIVED QTY	-----	837	
AUDIT QTY	-----	837	
CONFORMING QTY	-----	248	* 98 PCS + 150 PCS (FROM BELOW)
NON-CONFORMING QTY	-----	589	
ADJUSTMENT FACTOR	-----	070	
QTY TO RESHIP	-----	98	
HOURS TO PROCESS	-----	4	

10/25/05 FV/DAP/CWR 471601CR33, (1) CTN, (858) PCS (PER PACKING LIST) REC'D FROM DELPHI 10/05/05, DUE TO "BURR ON KNOB".

QCL 100% INSPECTION FOUND A TOTAL OF (837) PCS WERE RETURNED, PER HAND COUNT. (98) PCS ARE GOOD SHIPPABLE PARTS, WITH (739) PCS THAT WOULD NOT MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD (REF. 471601CR33).

QCL BELIEVES APPROX. (20% - 150 PCS) OF THESE NONCONFORMING PARTS WERE CONFORMING WHEN SHIPPED AND LIKELY CAN BE ATTRIBUTED TO HANDLING BY THE CUSTOMER DUE TO MULTIPLE SCRATCHES, NICKS AND/OR DAMAGE. THE CONFORMING/ NONCONFORMING QUANTITY ABOVE HAS BEEN ADJUSTED TO REFLECT THIS.

10/05/05 FV/IDE CR624A RECEIVED FROM DELPHI 858 PCS. OF 471601.

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION	
THE GRIGOLEIT COMPANY	ID DELCRO/F47168/050927/858/070 UM EA
217-429-5411 FAX 217-429-8441	IFV CUS PRODUCT CONFORMANCE REVIEW
CONFIDENTIAL/TRADE SECRET	STATUS CONFORMANCE REVIEW UM EA
COPYRIGHT 2005 ISO 9001/Q9001-2000	PL44007 ACT WRKPRD CONFORMANCE REVIEW
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION CUSCRO RDEL CRO 507 F47168
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME 11/11/05 7:49PM
	CR624A

PL

E60100 PG# NO CTL 2

Pg 17 of 17

OVERFLOW PAGE FOR DRAWING CR627A

IF CRO00A NUMBER MATCHES, GIVE TO QCL AND MAKE ENTRY ON CRO00A DRAWING
IN FV FILE THE DATE RECEIVED AND USING CUSTOMER'S PACKING LIST WHAT
CUSTOMER STATES THEY RETURNED.

CHANGE PLANNER ON CRO00A ITEM NUMBER TO 85007 AND FV TO CUSCRO.

FV/CR627A

10/26/05 FV/DAP/CWR

SUMMARY TOTALS OF RETURNED PARTS

PACKING LIST QTY	858	
RECEIVED QTY	861	
AUDIT QTY	861	
CONFORMING QTY	263	* 188 PCS + 75 PCS (FROM BELOW)
NON-CONFORMING QTY	598	
ADJUSTMENT FACTOR	070	
QTY TO RESHIP	188	
HOURS TO PROCESS	4	

10/26/05 FV/DAP/CWR 471601CR34, (1) CTN, (858) PCS (PER PACKING LIST) REC'D FROM DELPHI 10/10/05, DUE TO "BURR ON KNB-SCRATCHES-RING-DIM".

QCL 100% INSPECTION FOUND A TOTAL OF (861) PCS WERE RETURNED, PER HAND COUNT. (188) PCS ARE GOOD SHIPPABLE PARTS, WITH (673) PCS THAT WOULD NOT MEET CONTROL PLAN 47161A AND/OR OUR D4716E STD (REF. 471601CR34).

QCL BELIEVES APPROX. (11% - 75 PCS) OF THESE NONCONFORMING PARTS WERE CONFORMING WHEN SHIPPED AND LIKELY CAN BE ATTRIBUTED TO HANDLING BY THE CUSTOMER DUE TO MULTIPLE SCRATCHES, NICKS AND/OR DAMAGE. THE CONFORMING/NONCONFORMING QUANTITY ABOVE HAS BEEN ADJUSTED TO REFLECT THIS.

10/10/05 FV/MDE RECEIVED 858 PCS OF PART #471601 FROM DELPHI.

10/04/05 FV/PJM SENT EMAIL TO NELLY ANDARZA ADVISING HER TO USE CR627A AS AUTHORIZATION TO RETURN THE 858 PCS OF 471601.

10/03/05 FV/PJM REC'D EMAIL FROM NELLY ANDARZA REQUESTING RMA# TO RETURN 858 PCS OF 28008325, OUR 471601, FOR BURR ON KNOB, SCRATCHES, DAMAGES, AND RING DIM. MOV REC DATE 9-13-05. MCMNF# 46373. (DELDRO51003B)

>>>>>>10/05/05 PUR/MDE COPIED THE FILE BELOW FROM DELDRO51003B/WRK;

10/04/05 WRK/MDE DELDRO51003B

FROM: GRIGRESSLS

TO: NELLY.V.ANDARZA@DELPHI.COM

SUBJ: RE: RMA # REQUEST

DATE: TUE, 04 OCT 2005 09:07:05 -0400

** CONTINUED ON NEXT PAGE **

DRAWING DESCRIPTION

THE GRIGOLEIT COMPANY	ID	DELCROV4716B/051003/858/070	UM EA
217-429-5411 FAX 217-429-8441	FV	CUSPRD RETURN MATERIAL	
CONFIDENTIAL/TRADE SECRET	STATUS	CONFORMANCE REVIEW	UM EA
COPYRIGHT 2005ISO9001/Q9001-2000	PL44007	ACT WRKPRD CONFORMANCE REVIEW	
RESP ENTITY/ACT/ORTINAU	AUTHORIZATION RECERO	DELCRO505F4716B	DRAWING NUMBER
INIT ENTITY/RES/LECATES	PROCESS DATE & TIME	11/11/05 7:50PM	CR627A

PL

E60100 PG# NO CTL 2